

Investing in the *Managing safely refresher* course delivers reassurance, results and reputation

At IOSH, we know how to develop great training that gets people interested and involved from the very beginning. Our safety and health training courses are well known for their interactivity and fun factor, which means people learn more and stand a much better chance of remembering what they've learned.

With the *Managing safely refresher* course, you'll find a practical programme, full of step-by-step guidance, and with a clear business focus. You'll also find that the engaging format and content keep your staff interested and stimulated throughout the course – critical to getting safety and health embedded across the whole organisation.

Who is the *Managing safely refresher* for?

The one-day *Managing safely refresher* course is for delegates who have already completed the full *Managing safely* course. For delegates to be eligible to take the *Refresher* course, they must do so within three years of completing their *Managing safely* course.

Not only will delegates get to refresh their knowledge on the key parts of the full *Managing safely* course, there's also a much greater emphasis on monitoring, auditing and reviewing, which is learned through two practical case studies.

What does the business get?

- Peace of mind, knowing that your staff have had refresher training and are up to date with their safety and health knowledge
- Very little 'down time' – the programme can be delivered flexibly so that it suits your business
- Efficient and effective learning – the course materials have been piloted to make sure they work in practice
- Nationally recognised, respected and certificated managers and supervisors

Managing safely refresher covers...

Thinking back

A personal reflection from delegates on what they took away from the full *Managing safely* course and a discussion on what each delegate wants to get from the *Refresher* course. Delegates will also revisit the key reasons for managing safely in an engaging and participative way.

Refreshing your knowledge

Through an interactive quiz and group discussion, delegates will refresh their knowledge of the key learning points from the full *Managing safely* course.

Building on what you know

Delegates will learn why leadership and management are important, their role in influencing managing safely, changes to legislation that affect them, how you can work with the Plan, Do, Check and Act model, and why effective communication is essential.

Putting managing safely into practice

Carrying out a site audit – this practical part of the course will see delegates working in pairs or small groups to review and comment on monitoring checklists based on the operations of a real business, to help them understand why monitoring and reporting are important parts of an organisation's safety and health arrangements.

Applying the management system

This is the second part of the practical element, which follows on from the previous module and focuses on the Plan, Do, Check and Act model – looking specifically at what controls need to be put in place, how to get key players on board, keeping staff up to date with developments, checking progress and identifying any issues, and assessing the overall success of your plan and the lessons learned.

Successful delegates are awarded an IOSH *Managing safely* certificate.

the heart of
health and safety



What results can I expect?

- Greater productivity, from fewer hours lost due to sickness and accidents
- An improved organisation-wide safety awareness culture and appreciation of safety measures
- Active staff involvement to improve the workplace
- Enhanced reputation within the supply chain

The *Managing safely refresher* course is delivered by IOSH's network of approved training providers.

For more information, contact IOSH's Training team on **+44 (0)116 257 3192** or email training@iosh.co.uk.